

OpenTelemetry Developer Handbook – Azure, GCP & AWS

CHAPTER

1

What is OpenTelemetry?

OpenTelemetry (OTel) is an open-source observability framework and toolkit that gives you a single, vendor-neutral way to generate, collect and export *telemetry data* — the signals your application produces to tell you what it is doing and how healthy it is.

It is a **CNCF Graduated project** (the highest maturity level), widely adopted by Google, Microsoft, AWS, Datadog, and hundreds of others.

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WHY SHOULD YOU CARE AS A JUNIOR DEVELOPER?

When something breaks in production, you need to know *where* it broke, *why*, and *how long* it has been broken. OpenTelemetry gives you that information automatically, with one consistent standard.

The Three Pillars of Observability

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Traces

A trace follows a single request across multiple services. Each step is a **span**.

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Metrics

Numeric measurements over time: request count, error rate, memory usage, custom KPIs.

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Logs

Timestamped event records. OTel correlates logs with the exact trace and span they belong to.

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OTEL COLLECTOR IS YOUR BEST FRIEND

The Collector receives data from your app, transforms or filters it, and forwards it to one or many backends. Switch cloud vendors without changing application code.

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CHAPTER

Getting Started – Your First Instrumented App

We will use **Node.js** as the example. The same concepts apply to Python, Java, Go, .NET, etc.

Step 1 - Install the Core SDK Packages

```
npm install @opentelemetry/api @opentelemetry/sdk-node @opentelemetry/auto-instrumentations-node
```

Step 2 - Create instrumentation.js

```
// instrumentation.js – load BEFORE your app
const {{ NodeSDK }} = require('@opentelemetry/sdk-node');
const {{ getNodeAutoInstrumentations }} = require('@opentelemetry/auto-instrumentations-node');
const {{ Resource }} = require('@opentelemetry/resources');
const {{ SemanticResourceAttributes }} = require('@opentelemetry/semantic-conventions');
const {{ ConsoleSpanExporter }} = require('@opentelemetry/sdk-trace-node');

const sdk = new NodeSDK({{
  resource: new Resource({{
    [SemanticResourceAttributes.SERVICE_NAME]: 'my-first-service',
    [SemanticResourceAttributes.SERVICE_VERSION]: '1.0.0',
  }}),
  traceExporter: new ConsoleSpanExporter(),
  instrumentations: [getNodeAutoInstrumentations()],
}});
sdk.start();
process.on('SIGTERM', () => sdk.shutdown().finally(() => process.exit(0)));
```

Step 3 - Run your app

```
node -r ./instrumentation.js app.js
```

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TRACES WORKING!

ConsoleSpanExporter is only for development. The next chapters replace it with a real cloud exporter.

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3

Connecting to Microsoft Azure



Azure Monitor + Application Insights

The Azure-native observability backend for OTel

1

Create an Application Insights Resource

Azure Portal ? "Application Insights" ? Create. Copy the **Connection String** from the resource overview.

2

Install the Azure Monitor exporter

```
npm install @azure/monitor-opentelemetry-exporter
```

3

Update instrumentation.js

```
const {{ AzureMonitorTraceExporter }} = require('@azure/monitor-opentelemetry-exporter')
const {{ AzureMonitorMetricExporter }} = require('@azure/monitor-opentelemetry-exporter')
const {{ PeriodicExportingMetricReader }} = require('@opentelemetry/sdk-metrics')
const connectionString = process.env.APPLICATIONINSIGHTS_CONNECTION_STRING
const sdk = new NodeSDK({{
  traceExporter: new AzureMonitorTraceExporter({{ connectionString }}, {
    metricReader: new PeriodicExportingMetricReader({{
      exporter: new AzureMonitorMetricExporter({{ connectionString }}),
    })},
  instrumentations: [getNodeAutoInstrumentation({{ connectionString })}],
}))
sdk.start()
```

4

Set environment variable and run

```
# Linux / macOS
export APPLICATIONINSIGHTS_CONNECTION_STRING='{{ connectionString }}'
node -r ./instrumentation.js app.js

# Windows PowerShell
$env:APPLICATIONINSIGHTS_CONNECTION_STRING = '{{ connectionString }}'
node -r ./instrumentation.js app.js
```

5

Verify in Azure Portal

Azure Portal ? Application Insights ? Transaction Search, Application Map, Performance, Logs (KQL).

```
requests
| where timestamp > ago(1h) and duration > 500
| project timestamp, name, duration, resultCode
| order by duration desc | take 50
```

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CHAPTER

Connecting to Google Cloud (GCP)

Cloud Trace + Cloud Monitoring

Google Cloud's distributed tracing and metrics platform

1

Enable APIs and create a Service Account

```
gcloud services enable cloudtrace.googleapis.com
gcloud iam service-accounts create otel-exporter
gcloud projects add-iam-policy-binding YOUR_PROJECT_ID --member=serviceAccount:otel-exporter@YOUR_PROJECT_ID.iam.gcp-i
gcloud iam service-accounts keys create ./gcp-credentials.json --iam-account=otel-exporter@YOUR_PROJECT_ID.iam.gcp-i
```

2

Install and configure GCP exporters

```
npm install @google-cloud/opentelemetry-cloud-trace-exporter @google-cloud/opentelemetry-cloud-monitoring-exporter
```

```
const {{ TraceExporter }} = require('@google-cloud/opentelemetry-cloud-trace-exporter')
const {{ MetricExporter }} = require('@google-cloud/opentelemetry-cloud-monitoring-exporter')
const projectId = process.env.GOOGLE_CLOUD_PROJECT || 'your-gcp-project-id'
const sdk = new NodeSDK({
  traceExporter: new TraceExporter({ projectId }),
  metricReader: new PeriodicExportingMetricReader({
    exporter: new MetricExporter({ projectId }),
  }),
  instrumentations: [getNodeAutoInstrumentation()],
})
sdk.start()
```

3

Set credentials and run

```
export GOOGLE_APPLICATION_CREDENTIALS="./gcp-credentials.json"
export GOOGLE_CLOUD_PROJECT="your-gcp-project-id"
node -r ./instrumentation.js app.js
```

Google Cloud Console ? Cloud Trace ? Trace Explorer ? click any trace for the full span view.



AWS X-Ray + CloudWatch + ADOT

AWS Distro for OpenTelemetry — AWS's official OTel distribution

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AWS X-RAY USES A SPECIAL TRACE FORMAT

X-Ray requires timestamp-based trace IDs. You must include `AWSXRayIdGenerator` or traces will not appear correctly.

1

Install ADOT packages

```
npm install @opentelemetry/id-generator-aws-xray
```

2

Update instrumentation.js

```
const {{ AWSXRayIdGenerator }} = require('@opentelemetry/id-generator-aws-xray')
const {{ AWSXRayPropagator }} = require('@opentelemetry/propagator-aws-xray')
const {{ OTLPTraceExporter }} = require('@opentelemetry/exporter-trace-otlp-http')
const {{ propagation }} = require('@opentelemetry/propagator-aws-xray')
propagation.setGlobalPropagator(new AWSXRayPropagator())
const sdk = new NodeSDK({{
  idGenerator: new AWSXRayIdGenerator(), // CloudWatch X-Ray compatible
  traceExporter: new OTLPTraceExporter({{ url: 'http://localhost:4318/v1/traces' }},
  instrumentations: [getNodeAutoInstrumentations()]
}});
sdk.start();
```

3

Run and verify in AWS Console

```
export AWS_REGION=us-east-1
node -r ./instrumentation.js app.js
```

AWS Console ? CloudWatch ? X-Ray ? Traces.
Check X-Ray ? Service Map for auto-generated topology.

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Best Practices & Quick Reference

Quick Comparison: Azure vs GCP vs AWS

FEATURE	AZURE MONITOR	GCP CLOUD TRACE	AWS X-RAY
Trace backend	Application Insights	Cloud Trace	AWS X-Ray
Metric backend	Azure Monitor Metrics	Cloud Monitoring	Amazon CloudWatch
Auth method	Connection String	Service Account JSON	IAM Role / Keys
Query language	KQL (Kusto)	Filter expressions	CloudWatch Insights
Free tier	5 GB/month	2.5M spans/month	100K traces/month
Special note	None	Enable APIs in console	X-Ray ID generator required

Common Errors and Fixes

ERROR	CAUSE	FIX
No spans exported	SDK not started before app	<code>node -r ./instrumentation.js app.js</code>
401 Unauthorized (Azure)	Wrong connection string	Check APPLICATIONINSIGHTS_CONNECTION_STRING
PERMISSION_DENIED (GCP)	Missing SA roles	Add roles/cloudtrace.agent
Traces missing in X-Ray	Missing ID generator	Add idGenerator: new AWSXRayIdGenerator()
ECONNREFUSED :4317	Collector not running	Start the Collector container first

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NEXT STEPS

1. Add custom spans to your key business functions.
2. Add custom metrics (orders.processed, queue.depth).
3. Set up alerts on error rate and p99 latency.
4. Explore OTel Collector processors: filter, attributes, tail_sampling.
5. Read the official docs at opentelemetry.io.